



Members' Handbook

Updated April 2018

Members will find this handbook very helpful & are strongly encouraged to read it and keep it on file.

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CONTACT INFORMATION**Clubhouse 807 475-4653**

Extensions:	Matt Simmons, Head Golf Professional	13
	Golf Shop	16
	Office	10
	Shanlee McEwan, Food & Beverage Manager	11
	Bar	14
	Bob Mathieson, Executive Chef	23
	Fax	475-4713
	John Simperl	623-1855
	John O'Brien, Golf Course Superintendent	475-4917

Website	www.whitewatergolf.com
Facebook	www.facebook.com/WhitewaterGC

Please supply Whitewater with your email address to receive up to date Member News and Golf Calendar.

HOURS OF OPERATION

In-Season the Hours of Operation are Weather Dependant

Membership will be notified if any hours are adjusted from what is shown

Tee Time Hours

Season Open to May 18 th	9:00 to 5:00
May 19 th to June 8 th	8:00 to Dusk
June 9 th to Sept 4 th	7:30 to Dusk
Sept 5 th to Sept 16 th	8:00 to Dusk
Sept 17 th to Sept 30 th	8:30 to Dusk
Oct 1 st to Season End	9:00 to Dusk

Pro Shop & Clubhouse Hours In-Season

Open	½ Hour before the first tee-time
Close	Dusk

Practice Facilities Hours In-Season

Open	½ Hour before the first tee-time
Close	1 hour before Dusk

Office Hours

In-Season	Monday to Friday 8:30 to 4:30
Off Season	To be announced

Restaurant Hours

May (after course opens)	Monday to Sunday 11:00 am until 7 pm
June, July & August	Monday to Saturday 10:30 am to 9 pm, Sunday 10:30 to 8:00
September to Season End	Monday to Sunday 11:00 am until 7 pm

Coffee and Muffins are offered weekend mornings in the Pro Shop

THE ARCHITECT'S VISION

Historic in Nature, Everlasting by Design

Golf course design is a complex process. Each site is truly unique and demands a different set of skills, technical knowledge and approach to artistically work through the challenges to create an everlasting design. At Whitewater, the most important element was the timeless Kaministiquia River and developing a 18-hole routing plan that would capture and incorporate the incredible beauty of this majestic river valley.

“From the very moment I drove into this property with co-founder Silvio Di Gregorio I knew we had a special piece of land. Silvio might not have been able to see the holes through the trees, but the forest, the river, the wetlands and the mountains were calling out to me,” McBroom says of his first visit to what would become Whitewater Golf Club.

The Whitewater property is a dramatic collage of topographical features that are rarely found on one site. The river valley creates dramatic plateaus, steep cliffs, ravines, and magnificent wetlands, creeks and ponds. The dense boreal forest and its mountain range backdrop revealed signature trees that have been artfully introduced into the design. The sand dunes are totally distinct and promise their own unique challenges. The golf holes on this striking terrain are no less spectacular.

The panorama from the fourth green on the Forest Course unveils the full multitude of textures and colours that make this golf course a natural wonder. The velvety smoothness of the bent-grass putting surface gives way to lighter coloured and more coarse grasses used on the fairways, which in turn are framed by darker green rough grasses. Beyond that there are wetland plants and the glistening river to the right while the forest canopy rises from all sides into the blue sky. “It’s Mother Nature at her very best if you ask me,” McBroom says.

“We have produced some remarkable golf holes designed to delight the senses. They owe their individual characteristics to the land’s dominant natural features,” He says. Forested fairways define the opening and closing holes on both The Forest and River Courses. The valley’s treacherous slopes come into play on holes No. 4 & 5 on The Forest Course and Nos. 2, 3, 4 & 9 on the River Course. The River views on No. 5 on The Forest Course and No. 4 on The River Course are extraordinary. The only major earth moving work was the excavation of an irrigation pond that divides the 5th and 6th holes on The River Course.

The shaping is subtle and soft. The bunker design is classic. The greens are gently contoured for accuracy and speed. Rather than building mounds for backdrops to greens or to divide fairways, McBroom has allowed the naturalness of the forested landscape and river valley to speak for itself. A golf course architect’s dream site is one of deep, sandy, well-drained soils that can be shaped with ease. Since we were building on land that could have been developed as a sand pit, where the soil is quite literally hundreds of feet deep, conditions couldn’t be better for introducing bent grass tees, fairways and greens into Northern Ontario. Such sites allow for excellent drainage, easy maintenance, longer playing seasons and a golf course look that is difficult to achieve anywhere - at any cost.

Clearing trees and brush at Whitewater started in September 2002. Earthmoving to create the fairways and green sites followed in May 2003 for both The River and Forest Courses. The ninth fairway on The River Course was the last to be seeded in April 2004. Whitewater opened for limited member play in July 2004 and was officially unveiled in the spring of 2005 for its first full season.

The Whitewater Golf Academy may well prove to be one of the premier teaching facilities in Canada. “This is by far the best setting I have ever had to work with when developing a practice area,” McBroom says. Sunken in the midst of an immense pine forest the setting for the 20-acre golf academy is second to none.

Whitewater GC is as natural as they come, that’s what the land called for. Everywhere McBroom turned he found different elements to build on or around. It’s not contrived or artificial in any sense. There’s a magical feeling to being in God’s country and following a path as it twists and turns through a land that’s steeped in such history and tradition.

Whitewater was designed by one of Canada’s best, Thomas McBroom Associates Ltd

COURSE CONDITIONS & STANDARDS

Greens: Velvet Bentgrass (SR7200); the thickest grass available for greens

Tee decks & fairways: Dominant Extreme Bentgrass

Rough: Kentucky Bluegrass

Bunkers: Ohio sand

Whitewater's Premier Standards

Northwestern Ontario has a strong but relatively short golf season. We will always provide the best possible course conditions at all times of the playing year but from June 1st through to August 31st golfers will enjoy;

- Green speeds rolling between 8.5 & 9.5 on the stimpmeter; these readings are posted on the Maintenance Chalk Board weekly. (Speeds change due to maintenance practices, weather, and time of day)
- Greens rolled at least twice weekly to ensure the smoothest and truest of putting surfaces
- Fairways cut twice weekly. (May be cut more often depending on weather and growth)
- Exceptionally flat tee decks cut at least twice weekly. (May be cut more often depending on weather and growth)
- Bunkers fully cleaned and raked weekly (please do your part in keeping the bunkers in pristine shape)

Some standards may vary due to extreme weather conditions.

Maintenance

For the best health of the course we schedule multiple maintenance practices.

Our Bentgrass areas give the best possible surfaces to play off of but this grass type also creates thatch. This thatch needs to be controlled through aeration and verticutting and bi-weekly applications of light topdressing sand on the greens. *Greens Aeration; Completed with a Quad Tine, after which we clean up the green, top dress with the same sand as the greens are built with, then rolled out for a remarkably quality surface.*

SUGGESTED TEE DECKS

TEE IT FORWARD is a joint initiative between the golf associations that encourages players to play from a set of tees best suited to their driving distance. In addition to providing more enjoyment for golfers, teeing it forward also can be one of the most important steps that golfers take in improving pace of play.



A recent survey of TEE IT FORWARD participants found that:

- *56 percent played faster*
- *56 percent are likely to play golf more often*
- *83 percent hit more-lofted clubs into greens*
- *85 percent had more fun*
- *93 percent will TEE IT FORWARD again*

"We hope that you give it a try. You'll have more fun and your rounds will take less time to play."

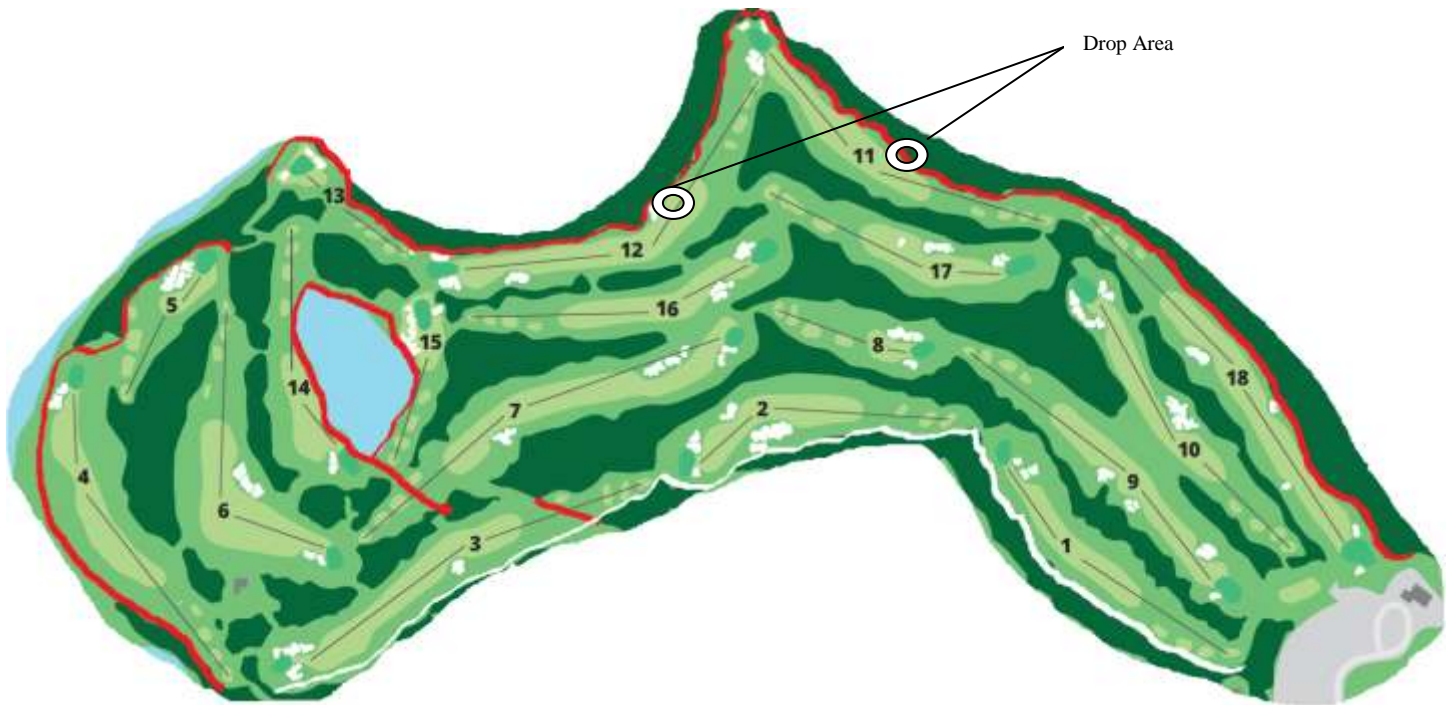
SUGGESTED TEE DECKS cont

Below is a basic guide to selecting your proper tee deck at Whitewater:

Average Dr Distance	Recommended Tee	Yardage	Men's Rating	Women's Rating
280+	GOLD	7293	75.6 / 141	Not Rated
250 to 280	BLUE	6792	73.5 / 138	Not Rated
230 to 250	WHITE	6265	70.8 / 134	75.9 / 138
200 to 230	WHITE / RED COMBO	6017	69.0 / 128	74.4 / 133
175 to 200	RED	5601	68.0 / 125	72.0 / 123
175 or less	GREEN	4565	63.7 / 116	65.7 / 111

Another way of determining tee deck is to multiply the yardage of your 5 iron carry distance by 36. Someone who hits their 5 iron 200 yards could play up to 7200, 175 would be 6300, and 150 would be 5400, etc.

RULES OF GOLF SPECIFIC TO WHITEWATER



Out of Bounds All Resident Property Lines are Out of Bounds and are marked with White Stakes. Found on the left side of Forest #1, #2 & #3

Red Stakes (Lateral Water Hazard) Extension of Creek on Forest #3 & #7, Initial Fescue at Forest #4 and River #4, surrounding the pond at River #5 & #6, right woods on River #11 & #12 (Drop Area in Place), left woods on River #18

It is very unlikely to find your ball in certain locations at Whitewater therefore in the interest of speed of play it is better left ignored. As well, under the rules of the game a ball is sometimes better left unfound.

Links to these Golf Rules

O.B. <https://bit.ly/2ErhVcE> **Red Stakes** (Lateral Water Hazard) <https://bit.ly/2EzbrXO>

PRACTICE AREAS

All golf members have full personal use of Practice Facilities.

Practice Range

- Posted practice area rules must be adhered to at all times
- Only Whitewater Practice Balls are to be used
- Practice Balls are not to be removed from the Practice Facility under any circumstance
- Members may call the Pro Shop for bucket slips
- Players must use only the designated hitting area denoted by the roped area
- Designated Practice Range Carts will be available whenever possible
- Please park power carts in the designated areas at the Practice Facility
- Any guests of a member will receive Member pricing on buckets of balls.



Short Game Area

- Green located at the Academy is for chipping, pitching and sand play only; putting is prohibited

Putting Green

- Located at the Starters Hut the green is for putting only; chipping or pitching is prohibited

LOCKERS

- Members with lockers will be issued a locker number each season
- Members are asked to clean out their lockers at the end of the season for locker maintenance.
- Shoe cleaning service is available (designated shoe bag must remain in the locker room)
- Shoes to be cleaned are to be placed in the shoe bag and left in the designated area
- All shoes will be returned to the top of locker printed on the shoe bag
- Towel service is available (all towels must remain in the locker room area).
- Members are asked to place soiled towels in the designated areas to help maintain a tidy facility
- Towels are not to be kept inside a members locker

BAG STORAGE

- Members with bag storage will be issued a stall number and a bag tag denoting the stall number
- Members are requested to pick up their equipment at the end of the season.
- The Club respectfully reminds our members that we are not responsible for any equipment members and/or guests store on Club premises, or for personal effects left in the Clubhouse.

2018 MEMBER EVENTS

Enjoy your membership to the fullest by participating in the member events!

Contact the Pro Shop for more information on any events

SPONSORSHIPS

The Men's Days, Ladies' Nights and 9 & Dines are as great as they are due to generous sponsorships from our members and their companies. Please contact the Pro Shop if you are interested in these sponsoring options.

Establish a handicap to track your improvement and to enter club events.

Season-Long Match-Play Events

Signup Deadline May 31st

- | | |
|-------------------------------------|---------------|
| ➤ <i>Men's Handicap</i> | \$20 a person |
| ➤ <i>Men's 2 Person Best Ball</i> | \$20 a person |
| ➤ <i>Ladies' Handicap</i> | \$20 a person |
| ➤ <i>Mixed Best Ball</i> | \$20 a person |
| ➤ <i>Men's Players Championship</i> | \$20 a person |

Ladies' Club Championship

This season-long event will determine Whitewater's Ladies Club Champion.

- Round Robin format where everyone will play one 18 hole match against each other.
- Handicapped Competition. Strokes will be allocated by the Pro Shop based on your respective handicaps.
- Every match will be 18 holes and you are playing for a maximum of 18 points on a round. A win for a hole will be worth 1 point. If you tie a hole you each receive 1/2 point.
- The sum of all points obtained over the Round Robin matches will be used to determine the top 2 players. These two will play off for the Club Championship as a match play competition.

Men's Players Championship

- Players play the Gold Tees and no handicap allocation is taken

Men's Handicap / Men's Best Ball / Mixed Best Ball

- Matches are played off the Low Handicap in the group; Pro Shop will set the card before play.
- A match that finishes halved (tied) will play extra holes starting on the 1st; tee handicaps are again given. First team to win a hole wins the match.
- Each player makes their own decision on which tee deck they will play from.

Best Ball Matches are both team members play their own ball, the lowest net score between them on the hole (gross score minus the handicap allotment) is matched against the best net of the other team.

All players must have an up to date registered handicap in the GAO computer

2017 Champions are 2018 #1 seeds

All Matches are to be played by the posted dates in the locker rooms.

A coin flip will be used to determine the winner of the match if not played by designated date.

Players Competing From Different Tees

Different tees have different Ratings. Since a Course Rating reflects the probable scores of scratch golfers, the higher-rated course is more difficult, and the player playing from the set of tees with the higher Course Rating receives additional stroke(s) equal to the difference between each Course Rating, with the resulting figure rounded off to the nearest whole number (.5 or more is rounded upward).

Weekend play restrictions are waved for event play**Member's Opening Scramble****Saturday May 19th**

\$10 cash entry, Mini Shotgun at 9:00 A.M, Open to all members 19 years of age and older
 Signup individually and the Pro Shop will put together balanced teams.

Member's Net Stableford Event**Saturday June 2nd**

\$10 cash game, Tee Times starting at 8:30 A.M, Open to all member 19 years of age and older

Stableford Points System:

Double Bogey or Worse = -1 point, Bogey = 1 point, Par = 2 points

Birdie = 4 points, Eagle = 6 points, Double Eagle or Hole in One = 8 points

Once you receive -1 point on a hole you just pick up.

Handicap will be added to your point total

Member/Member 6/6/6 Event**Saturday July 8th**

\$10 a person - \$20 a team cash entry

8:30 Shotgun

2 men, 2 women or mixed teams.

6-6-6 Rules

Men – White or Red Tees, Ladies – Green or Red Tees (if we have multiple tees used, handicaps will be adjusted accordingly)

This is will be two person team event, with a minimum combined HDCP of 10 and a maximum of 50. Each team will get 75% of total HDCP divided by 2 e.g. $5 + 15 / 2 \times 75\% = 7.5$ (max team handicap 18.75)

The event is played as a combination of three different team events in one, scramble, alternate shot & best ball.

1. Holes Forest 1 through Forest 6 Scramble (best shot) : both players tee-off; they select their best position; both play within 12 inches from where the balls lies and continue until they are on the green. Once the team is on the green the ball must be marked and played from the same spot. The first ball in counts for team score.

2. Holes Forest 7 through River 3 Best-Ball: Each player plays their own ball, recording only the best score each hole. Please note: If you are out of the hole, you must pick up.

3. Holes River 4 through River 9 Alternate Shot: Both players tee-off, take the selected tee-shot and player B hits the second shot; player A hits third shot etc., until the ball is holed out. Each hole is played the same.

PGA Tour Canada – Staal Foundation Open**Week of July 9th to 15th**

The Course, Practice Facilities & Locker Rooms are closed for this week.

Please check with the Pro Shop to arrange one of the reciprocal tee times at other area courses.

We kindly request usage of all male member lockers for the full week.

Please make sure you have your equipment with you for this week.

Complimentary Spectator & Parking Passes are available to all adult members.

To sign up to volunteer or to caddie please go to www.staalopen.ca

Member's 1 Person Scramble**Saturday August 18th**

\$10 cash game 8:30 Shotgun

Open to all member 19 years of age and older

1 Person Scramble Rules

Play your own ball & receive 1 Mulligan per hole to use whenever you wish but choose wisely.

Should you; *Try that drive again, Try again to hit the green, Try to make the putt the second time around*

If your 1st ball is better than your mulligan you may discard the mulligan.

Once you hit a ball for the second time that becomes the ball in play.

Once you hit a mulligan on a hole, even if you do not use it, you do not get to hit another mulligan on that hole.

Net Competition with 100% of your handicap to be used

Men's Club Championship**Sat & Sun July 28th & 29th**

\$30 a player

Gross & Net prizing

Tee Times starting at 8:30 A.M.

All members of Whitewater 19 years of age & older are encouraged to take part
(Enhanced, Senior, Principle Intermediates, Intermediates and Students)

All players will play from the WHITE Tees on Sat

Championship Flight is from the Blue Tees on Sunday

Seniors (50 years of age & older) that would otherwise qualify for the Championship Flight may choose to play White Tees and compete for only the Senior Championship, including Net. If they instead choose to play Blue their gross score will count towards the Senior Championship.

All Other Men's Flights on Sunday are from the White

Includes Senior Prizing

Super Seniors (70 years of age and older) will play a flight from the RED tees.

Super Seniors on Sat may choose to play White Tees and compete for the Senior Championship. Sunday is again a choice; White tees must be played to compete for the Senior Championship.

Inter Club Matches – Whitewater GC vs. Fort William CC**A weekend in September, 1 day at Fort William & 1 day at Whitewater**

Players qualify for these matches from Club Championships & Match Play Events.

All matches picked by Team Captains (President Cup style)

First day 2-Person team matches

Second day – Individual matches within handicap group

If the Matches end in a tie at the end of 36 holes (6 / 6) the team captains will each pick one player from their team to play extra hole(s)

Member's Closing Scramble & Cocktail Party**Sat Oct 13th**

Signup individually and the Pro Shop will put together balanced teams.

12:00 Shotgun \$25 a player (Inclusive of Party)

6:00 Closing Party \$15 Party Only

Ladies' League

Golf Members \$200 for all the fun or \$10 a week

- Meet & Greet May 14th at 7:00
- 13 Monday Nights of 9 Holes May 21st to August 20th (except for July 9th)
- 9 or 18 Hole Finale including cart Sunday Sept 9th
- League Celebration Cocktail party
- Weekly ½ Hour Golf Clinic with our PGA of Canada Head Golf Professional
- Weekly Prizes / Contests / Draws

MEN'S DAY**2:00 Shotguns every Wednesday (1:00 in October)******Back Practice Tee and Chipping Green will be set with Practice Balls from Noon to 2:00***

Entry of \$10 for Weekly Prizes Available for Those Not Part of the Season-Long Tee Space is Available to Adult Male Members Not Involved in the Competitions Sign-Up Your Foursome One Week Advance or We Can Fit You into a Group The Pro Shop sets practice balls at the far end of the Practice Facility

2018 MEN'S LEAGUE

\$240 (tax included)

Open to Male Golf and Associate Members 19 years of age & older

You are able to play the Gold, Blue, White or Red (age restriction applies) tees.

Team Draft Night – Wednesday May 16thFull Season – May 23rd to September 19th

All those that signup will be split into 4 Teams playing a 17 Week Season. Each week is Team vs. Team but you play with whomever you choose. The Pro Shop inputs the scores to count towards your team. You help your team by how you play & by how often. Season-Long & Weekly Prizes / On-Course Contests / Sponsored Giveaways & Draws/ Monthly Putting Contest

Check out more of the men's league blog;

<http://www1.golfscoring.net/whitewater/mens/2018>**The Permitted Relaxed Rules of Play for Men's League**

- All players must make every effort to be on their starting tee deck, ready to hit by 2:00 P.M.
- All can play from the tee deck of choice with the Pro Shop making the applicable handicap adjustments for prizing (groups must state the tee deck when returning the scorecard).
- On your 1st tee at 2:00 you may hit 1 (one) mulligan if needed.
- All bushed balls may be played from point of entry counting an additional 2 strokes for a penalty (i.e. if this was from the tee deck then you may go to point of entry and hit your 4th shot).
- Gimmies must be within 12 inches of the edge of the cup.
- Post ESC (Equitable Stroke Control) on any hole that you do not complete.

Handicap of 9 or less	Double Bogey
Handicap 10 to 19	7
Handicap 20 to 29	8
Handicap 30 to 39	9

- All scorecards need to be returned to the Pro Shop ASAP following your 18 holes of play (If you want to play an additional hole or 2, please be sure to give your card to a group that is heading directly in to the club house).
- Only the players that have paid the Men's League Fee or have paid the \$10 single day competition fee are eligible for draw prizes.
- Only the players that have paid the Men's League Fee are eligible for the putting contest.
- If you are part of the season-long competition and come out for dinner only, your team will receive the participation point and you will be put in any of the night's draws.

These 'Men's League Rules' are NOT allowed in any other club competitions.

Equitable Stroke Control Based on your Course Handicap

9 or less:	Maximum of 2 over par per hole
10 - 19:	Maximum score of 7 per hole
20 - 29:	Maximum score of 8 per hole
30 - 39:	Maximum score of 9 per hole
40 and over	Maximum score of 10 per hole

HOLE-IN-ONE FUND

All adult golf members participate in the Hole-In-One fund at no additional fee.

Every time an adult golf member records a Hole-In-One at Whitewater the bar will open to pay for the celebratory drinks that day. The bar will not open for drinks until the player and those that have attested the Hole-in-One have come into the Pro Shop, following play, to announce the news and the Pro Shop relays the information to the bar. There is a set per-instance dollar limit to the open bar and when used the bar will be announce the end of the Hole-In-One drinks. Mallon's Corporate Impressions sponsors a Hole-in-One polo for each member's success.

Whitewater Golf Club Recognition on the Hole-In-One Plaque located in the Clubhouse Foyer

MEMBER ADVISORY COMMITTEE

This Committee meets monthly with Management and is comprised of up to 3 Women and 5 Men

The Role of the Member's Advisory Committee is:

- Act as ambassadors of Whitewater
- To assist in progressing a feeling of pride and camaraderie within our membership
- To channel the suggestions, concerns, and accolades of the membership to the management level
- To channel information and solutions of the committee and management to the membership
- To develop and spark involvement in member events
- To assist/mentor new members
- To assist in golf related Code of Conduct disciplinary actions

The Committee Members are:

Adrienne Lopes, Allison Kasper, Ryan Tempelman, Decio Lopes, Greg Jarvis, Sean Davies & Don Kehoe

PERSONAL ITEMS & INJURY LIABILITY

The Club respectfully reminds our members that we are not responsible for any equipment members and/or guests store on Club premises, or for personal effects left in the Clubhouse. Therefore, members are to ensure their equipment and other belongings are covered appropriately by their own insurance policies.

Each golfer assumes all risk and danger incidental to the game of golf (on course or practice facility), including being struck by errant or misdirected golf balls, and carts; the Club, its affiliates and all employees and agents are released from any and all liabilities resulting from such causes.

Golf Association Dues (included in your golf membership) as of 2018 include incident protection; Up to \$2500 towards the cost incurred in replacing lost, stolen or damaged equipment, up to \$2500 towards damaged golf carts, & up to \$1000 reimbursement for any broken windows on the course from errant golf shots (club/home/cars).

GIFT CERTIFICATES

Member Green Fee Certificate Bundles

- All members will have the opportunity to purchase a book of 10 G Style (Unrestricted) Green Fee Certificates for only \$600 + HST. These certificates are valid for any Guest you accompany to Whitewater. These certificates have a 2 year expiry date.

Pro Shop Gift Certificates

- All prize gift certificates are usable for all items and services offered at Whitewater This includes, but is not limited to, Food & Beverage, Green Fees, Cart Fees & Lessons

Corporate Passes Membership Gift Certificates

- These are passes in lieu of one membership designate; all the passes are only valid for the season that they are issued.

DRESS CODE

Please ensure that your guests meet the dress code requirements

Clubhouse and Academy Style Code: Smart Casual

- Tasteful, casual, comfortable attire in good repair is acceptable in the Clubhouse and at the Academy.

Golf Course Style Code: Traditional Golf

Dress Code decisions are at the discretion of the Golf Professional Shop. If you are unsure of your attire please inquire with the staff.

Men and Junior Boys

- Turtleneck, long and short sleeve mock neck shirts, and collared golf shirts are acceptable. T-shirts are not acceptable.
- Denim, rugby, sweats, jogging or sloppy cargo pants are not acceptable attire.
- Bermuda-length shorts are appropriate; however the Club does not permit shorts that fall below the knee. Denim, sloppy cargo shorts and spandex shorts are also inappropriate.
- Socks of any length are acceptable.

Women and Junior Girls

- Sleeveless tops are acceptable, provided they have a collar. Conversely, any top without a collar must have sleeves. Turtleneck, long and short sleeve mock necks, and traditional golf shirts are also acceptable.
- Halter tops, tube tops and tank tops are not acceptable.
- Denim, rugby, sweat, jogging, cargo, stirrup pants and tights are not acceptable attire; however the Club does permit Capri pants.
- Bermuda-length shorts and skirts are appropriate; however the Club does not permit short skirts and shorts. Denim, cargo and spandex shorts are also inappropriate.
- Socks of any length are acceptable.

TEE TIMES

Booking and Cancellation

- ON-LINE BOOKING at www.whitewatergolf.com (more details to follow)
- Members are permitted 15 day advance booking (i.e. Saturday for 2 Saturdays in the future)
- Booking available by telephone or in person
- The names of all persons playing in the group will be required at the time of booking
- Tee times and individual players within the group must be cancelled 24 hours prior or the booking member will be recorded as having a “no show” and may be subject to the policy below and all applicable green fees for guests will be charged.
- The booking member will be denoted on the tee sheet in the first column of the tee time
- The booking member will be recorded for a “No Show” if
 - Entire group does not show and time was not cancelled 24 hours prior
 - Any individual listed to play in the time does not show or is not cancelled 24 hours prior
- After the 3rd warning the booking member may be charged the appropriate green fee for all players that are booked and not cancelled
- Tee Time blocking will not be permitted and will be subject to the above penalties
- In order to maximize utilization and maintain the pace of play twosomes and single players may be asked to join at the discretion of the Pro Shop, Starter or Marshal.

Check In

- All players must register with the Golf Pro Shop prior to play.
- King George’s Park home owners must check in with the Pro Shop and all play must commence from the 1st tee. Access to the course from home owner property is strictly prohibited
- Players must check in with the Pro Shop 20 minutes prior to tee time
- Players must be at the tee 10 minutes prior to tee time
- Failure to do so may result in the loss of the tee time and players will be required to book an alternative tee time
- Play will commence on Forest #1 unless otherwise posted
- Play starting on River #1 (Hole #10) is prohibited unless authorized by the Golf Professional Shop Staff

RAIN CHEQUE POLICY FOR GREEN FEES AND CART FEES

Rain Cheques will be issued only on the day of play and is at the sole discretion of the Pro Shop staff.

The following guideline will apply:

If Players play 5 holes or less	100% of amount paid or value of Gift Cert
If players play 13 or fewer holes	50% of amount paid or value of Gift Cert
If players play more than 13 Holes	No rain cheque issued

NOTE: If you start in the rain the rain check policy is not applicable

The printed rain cheque is the only copy / record, please do not lose it.

The rain cheque must be presented at time of redemption

PLAYER / MEMBER ETIQUETTE

Code of Conduct

- Members of Whitewater Golf Club will be expected, at all times, to respect and adhere to the general standards of conduct.
- Maintain courteous relations with the Club, staff and fellow Members
- Maintain the highest standards of personal conduct so as to reflect credit and add stature to the Club.
- Familiarize themselves with and abide by the spirit and letter of all rules and regulations of the Club outlined in the Members' Handbook.
- Observe the highest standards of conduct and integrity when representing the Club at outside events.
- Address concerns through proper channels only; please do not directly confront fellow Members, guests or staff.

These standards of conduct have been created to ensure the maximum enjoyment of all Members of Whitewater Golf Club. Any breach of these standards may be subject to disciplinary action, as determined by management. Members may be reprimanded, suspended, or have membership privileges terminated if deemed to have (not limited to)

- Failure to abide by the spirit and the letter of the rules and regulations
- Abusive behavior, either verbal or physical, directed toward other members, their guests, or Club employees or King George's Park home owners.
- Coarse or loud conversations that might embarrass others.
- Poor golf etiquette, such as hitting into the group in front of you, slow play, or failure to comply with staff enforcing golf course policy.
- Behavior that is unbecoming or life threatening.
- Non-compliance with our dress code both on and off the golf course.
- Members disciplining other members or staff.
- Failure to pay dues, fees or charges on house account in a timely manner
- Failure to maintain minimum membership requirements
- Failure to report or pay for damages caused by the member, their guests or sponsored individuals
- Permit, have knowledge of or partake in fraudulent activities involving actions against the club or member accounts.

Standard Group Size

- Whitewater standard is in compliance with the industry standard of a foursome.
- Fivesomes will not be allowed at any time of year or for any reason.
- During busy tee-sheet times Whitewater Pro-Shop may complete your foursome by putting singles/twosomes together to play as a foursome to comply with standards.

Pace of Play

Players should play at a good pace, which is generally defined as “keeping up with the group in front of you”. All rounds of golf must be completed in 4 hours + 20 minutes maximum.

The Forest										The River												
HOLE	1	2	3	4	5	6	7	8	9	OUT	1	2	3	4	5	6	7	8	9	18	IN	TOT
PACE OF PLAY	:14	:13	:16	:15	:12	:14	:16	:12	:15	2:07	:15	:16	:17	:12	:15	:12	:14	:15	:17	2:13	4:20	

PLAY READY GOLF



Play ready golf
Don't be a turtle.



No mulligans at any time.
Use drop areas.



Hit or putt when ready.
Don't wait your turn.
Limit practice swings to 2



If the person away isn't ready to putt & you are go ahead.



Carry a spare ball with you.
Limit lost ball search to 3 minutes.



Take multiple clubs with you.
Example: wedge, 7-iron & putter



Park the cart on the path between the green & the next tee.



Never record scores while on the green.
Do it at the next tee.

How to Let a Group Play Through

- Typically on a hole that allows a couple of shots (i.e. par 5 or when the group ahead is at least a hole ahead of pace of play)
- Tee Box: Take your tee shot; invite the group behind to play through. The 2nd group takes their tee shot, and everyone proceeds to their ball. The group playing through plays their 2nd shots before the 1st group
- On the green: before moving to green, invite group to “hit up” onto the green, your group waits for the 2nd group to finish the hole
- At the turn or half-way house (concession booth): Don't tee off, simply allow the group behind you to play their tee shot before your group tees off.
- Other time: Use common sense and good judgment to ensure pace of play is maintained.

Marshals

During busy time periods Whitewater typically has Marshals in place. Part of the duties of the Marshal is to look for any groups out of position or not obeying the other rules of the club. If they deem your group to be “out of position” they will ask slower groups to do one of the following:

- If there is room behind they will request your group to let through the group(s) behind
- If the course is too busy to let players through they will;
 - 1st Occurrence: Ask golfers to keep up with the group in front.
 - 2nd Occurrence: Ask golfers to pick up their golf balls and catch up with the group in front.

If a group loses a clear hole and/or it is delaying the group behind, they should invite the group behind to play through, irrespective of the number of players in that group. Where a group has not lost a clear hole, but it is apparent that the group behind can play faster, they should invite the faster moving group to play through.

All Pro Shop Inside-Services employees take on the roll of a Marshal well on the course.

Miscellaneous

- For safety's sake, never hit when there's a chance you might be able to reach the group ahead of you, and anytime you hit a shot that you think even has remote chance of hitting any other players, yell "FORE" immediately, and make a point of apologizing to any players your ball lands near.
- On hidden shots (like over the hill on Forest #3) make sure groups behind know that your group is in reach. Leave 1 player up top until your group is out of reach.

Severe Weather Warning

Whitewater monitors the weather through our weather station attached to the clubhouse.

If lightning is in the area all play shall cease. It is each individual's responsibility to be aware of lightning and seek shelter. The Club will sound a horn (1 long blast) as soon as it becomes aware. **PLAYERS MUST SEEK SHELTER IMMEDIATELY.** The Halfway Hut is a Grounded area. The Club will sound the horn (3 short blasts) to resume play. Use your own judgment; ultimately it is your responsibility if a storm is too close for your comfort.

COURSE ETIQUETTE

ALL members & guests are expected to do their part in leaving the course in the best shape possible.

Bunker Maintenance

- Bring rake into the bunker with you -- remembering that you should always enter the bunker from the low side at a point nearest to the ball.
- Whenever possible, avoid walking on the steep face of a bunker.
- After hitting your shot, rake the area you played from, as well as all your footprints and any others within reach.
- Kick sand off shoes after exiting bunker
- We prefer to have the rakes in the bunkers, parallel to the edge.



Please keep in mind that players must play the ball as it lies in a bunker; it's very upsetting to find your ball at the bottom of a footprint or poorly raked trap.

Divot Repair

There is no excuse for not fixing a divot. Failing to do this simple act after hitting a shot is not only bad for the turf but has a potential negative impact on players that follow.

Divots also require attention to detail for proper repair. So, the next time you hit a take a divot please keep the following in mind:

As you admire your shot – or look away in disbelief – always keep in mind that you may have displaced a small piece of turf. Replacing your divot is always the best option for repair, assuming it has some soil attached. If the entire divot explodes into pieces, look around for any other usable divot that can fit in your scar.

Take your time fixing or filling divots. Replacing a divot is a simple act: find the dislodged turf and replace it, making sure to push the divot back into the scar with your foot to enhance rooting. However, if the divot explodes into pieces and cannot be replaced, fill the divot with the divot mix provided by the maintenance staff.

When using divot mix, it is important to avoid over or under filling divots. Under filling a divot will result in a depression that affects golf ball lie. On the other hand, overfilled divots will damage mowing equipment and create poor playing conditions. To properly fill a divot, bend over and directly place divot mix in each divot, making sure the divot mix does not spill onto undamaged turf. Add divot mix until it is even with the base of the adjacent turf. Finally, just as with replacing divots, use your foot to compact and level the divot mix. This will provide better soil-to-seed contact to enhance germination and seedling survival.

PLEASE REPAIR BALL MARKS!

Only YOU can prevent ball mark damage!

RIGHT!

- 1) Close the gap/hole with putter by patting down the ball mark.
- 2) Insert *Green-Save* tool on the high side behind ball mark and push the back toward the center.
- 3) Do not pull up, twist or lift with the tool.
- 4) Push both sides of the ball mark into the center.
- 5) Gently tap the surface down with putter.
- 6) Never use loosened turf for repair.



WRONG!

Pulling up or lifting on the center or the sides will tear the roots and result in brown spots taking weeks for the surface to heal.

Do not pull up or twist with tool. This will only bring sand to the surface and tear the root system



RIGHT!

Insert tool and push back and sides forward to center. No damage to root system. Healing starts immediately.



POWER CART FEES

Power Cart Package: **\$635**

- Members (cart package holder) have the option to purchase a cart package for the season
- Fee covers the members cart fee for his/her cart ride (seat) for the season
- Subject to cart availability (this is not a cart reservation)
- Whitewater reserves the right to assign the seat next to you.

Spousal Cart Package **Additional \$320**

Annual Trail Fee: **\$525**

- Must be a resident of King Georges Park
- Cart must be electric powered
- Cart must be approved for use by Whitewater

Member Pay as you Ride Fees:

- 18 Hole Full Ride **\$30.00**
- 9 Hole Full Ride **\$23.50**
- Members may 50/50 split the charges of a full ride with another player

CART ETIQUETTE

Power Cart Rules

- Operators must be 16 years of age and possess a valid G2 or G Drivers License
- Typically Whitewater operates with a cart SCATTER rule (once beyond the tee deck try not to drive the cart in the exact same spot as everyone else to reduce wear).
- Par 3s are cart path only.
- On all other holes keep carts on paved paths around all tees and greens
- Exit to the path at the wooden Cart arrows approximately 50 yards short of the green
- NO carts in any of the fescue areas
- Park with all 4 tires on the cart path
- Reduce speed when approaching or crossing bridges, when driving around the clubhouse and when traveling downhill.
- The Club allows a maximum of two sets of golf clubs and 2 passengers on a cart
- To minimize wear and tear on the golf course and maximize power cart efficiency, players should employ the minimum number of power carts necessary (i.e. if two members of a foursome wish to ride they should ride together).
- All Power Carts must be signed for prior to use (Daily Fee and Cart Packages)

Medical Carts

The Medical Flag Policy is adopted in consideration of those who desire to play golf at Whitewater Golf Club and are unable to play without restrictions due to legitimate physical limitations. This policy is designed to provide a Qualified Player with a flag to be displayed on the golf car that permits the driver to access normally restricted areas of the course.

- Each applicant must present to the Head Golf Professional a Medical Certificate signed by their physician and sign a Whitewater Medical Cart Form.
- Flags are to be displayed prominently at all times.
- Should a medical flag be needed on a temporary basis, it will be issued at the discretion of the professional staff. The temporary flag will be issued for a maximum of 15 days.
- **Golf Carts are to remain at least 10 yards from all greens and tees at all times.**
- The Medical Flag program is solely for the Qualified Players
- The Club will only extend medical cart privileges to those golfers who MUST have a cart to play the game. Once on the medical list, a member must take a cart each time they play or the Club will rescind his/her medical cart status.
- A medical cart member must share a medical cart if two medical cart members are playing in the same group.
- The Marshals on the golf course will report any violation of these rules to the Pro Shop staff.
- Violations of this program may result in the forfeiture of the flag and cancellation from the program.

Electronic Power Caddies / Pull Carts

- Pull carts are available to members at no additional fees
- Please keep all pull carts and caddies away from tees, greens, aprons and areas between bunkers and greens when possible

INITIATION FEES

Principal Initiation Fee

\$8500

The Principal Initiation Fee is neither transferable nor refundable

Corporate Package Initiation Fee

\$12500

The Corporate Package Initiation Fee is transferable within the company but is not refundable

The corporation will receive 7 Years of Corporate Recognition on tee block hole signage.

After the 7 years a \$200 a year fee will be charged to keep this Tee Advertising in place.

Will receive a 10% discount of meeting room rentals

Spousal Initiation Fee

At this time there is no additional initiation fee due to add a spouse

MEMBERSHIP RENEWALS

- For your convenience you may choose our 6 month payment plan (November to April)
- All membership dues categories are automatically renewed as of January 1st at the discretion of Whitewater Golf Club
- Memberships will be billed at the previous season's level on January 31 and are to be paid in full prior to February 28th
- Renewals paid in full by February 28th receive a Gift Certificate Bonus that can be picked up in the Pro Shop starting on the first day of golf.
 - 2 Unrestricted Golf Passes to all Enhanced Principle, Enhanced Principle Spousal, Corporate Passes, Senior and Principle Intermediate memberships
 - 1 Unrestricted Golf Pass to all Associate Members
- Dues not paid in full will result in the suspension of member privileges
- Members must be in good standing at the time of renewal
- Members must maintain an Enhanced Principal, Corporate Passes, Senior or an Associate Membership level each season to keep initiation fee status.
- A detailed membership categories and pricing form is available on-line and through the Administration Office or Pro Shop
- Members shall have no right to reduce or suspend accounts payable to the Club with respect to any time when the Club, in whole or in part, is not available for play

MEDICAL LEAVE

- Member must be in good standing
- Written request must be made and include medical documentation
- All medical leaves are at the sole discretion of Whitewater Golf Club
- Annual Dues are non refundable but a prorated portion as determined by management may be applied upon reinstatement to the following seasons dues
- Food and Beverage Minimum will be waived or prorated determined by time away
- Members reinstated during the same season as the leave will pay a prorated dues level plus a 10% administration fee
- All medical leaves are void as of November 30 in the season they occur
- Members will be renewed at the dues level upon which the medical leave was taken
- Members may apply for additional Medical Leave as outlined above

FOOD & BEVERAGE MINIMUM (May 1st to Course Closure)

\$600.00 per individual membership

\$900.00 per couple membership

- This is not a prepaid minimum but rather an amount to be spent within a golf season.
- The August Monthly Statement will indicate the remaining balance of the Minimum
- Accounts not meeting the Food and Beverage Minimum will be billed the difference on the October 31st statement
- To ensure all spending is being tabulated for the Food and Beverage it is up to the member to initiate all transactions with the member account number. The sales can then be settled (paid) by account, credit card, debit card or cash.
- Only food and beverage (alcohol and non alcohol) apply to the minimum.
- Gratuities and HST are not applied to the minimum

MEMBER HOUSE ACCOUNTS

Enhanced, Principal, Senior, Principal Intermediate, Spousal and Associate membership categories are eligible to set up a club charging account

- Administration must have a valid credit card on file at all times
- All House Account Balances will be reconciled with the Credit Card on file the 1st week after the month in which the purchases were made. i.e. June balance will be applied to the credit card the 1st week of July
- Members are requested to sign all chits at the time of purchase
- All chits will be closed off and signed at the completion of the sale i.e. Chits will not be left “open” in the clubhouse while members are on the course
- Members will be issued a monthly statement at the end of each month outlining the purchases and the amount owing
- All balances are due upon receipt
- Overdue accounts can result in suspension of signing privileges and suspension / termination of membership
- Account will be deemed overdue at the end of the month following the charges. i.e. June statement will be overdue if not paid by July 31st

DEATH OF A MEMBER

Single Full Initiation fee

- Membership will be terminated in the event of death.
- Initiation fees and dues are non refundable
- Memberships are not capable of being gifted, granted or bequeathed by will or otherwise

Couple Principal Initiation fee

- Initiation fees and dues are non refundable
- Spouse may continue at a Spousal Membership for the 1st season but will need to choose Enhanced Principal, Senior or Associate Dues Level for subsequent years.

RESTRICTIONS MISC

Smoking

The Clubhouse and Patio have been designated smoke free environments. Smoking is permitted in designated areas outside of the clubhouse. Please dispose of all cigarette/cigar debris in appropriate containers or ashtrays.

Restricted Areas

No member may enter the kitchen, bar, bag storage, maintenance area or staff quarters without the express permission of the Manager or Senior Staff member on duty.

Pets

The Club does not allow pets (exception; Service Dogs) in the Clubhouse. All pets must be kept on a leash at all times and those owners are responsible for cleaning up any and all excrement.

Children

All children under the age of 14 must be with adult supervision at all times while on the property. Children under the age of 16 are not permitted into the locker room areas.

Personal Food and Beverage Consumption

Food and non-alcoholic beverages may not be brought to the Club or the Golf Course for the purpose of consuming anywhere on Club property unless previously approved by management. Whitewater licensing and liability does not allow individuals to bring their own alcohol onto the course. Violations are considered serious offence and will be managed as such. All products will be confiscated and violators may be asked to leave the premises.

DISCIPLINE

Club management will deal with all matters pertaining to the club, its operation, employees, and all member issues or discipline actions as required in writing and all documentation will remain in confidence. Members may request a review of the disciplinary action in writing within a 7 day period of notification by the Club. The Club will set a date and time for such review within 7 days of the request.

Notwithstanding suspension or termination of membership, the member will remain liable for any accounts unpaid or due Whitewater Golf Club. Refunds to any part of dues or fees will not be permissible as result of suspension or termination of membership.

LIQUOR LICENSE LAWS

The laws of the province of Ontario (L.C.B.O.) govern the Club's service of alcohol by its staff to members and guests. The law prevents the Club from selling or serving alcohol to a person if that sale or service would apparently intoxicate that person or increase that person's intoxication so much that he or she would be in danger of causing injury or damage to another.

The legal drinking age in Ontario is 19. The Club will not serve alcoholic drinks to anyone under the legal drinking age. In an effort to ensure this, Club staff may ask members and/or their guests to produce the appropriate identification. We expect the full co-operation of its members and their guests when asked for identification.

Overcrowding is another concern of the Club. The law allows for a maximum number of members and guests on the premises, and the Club will restrict admission to the maximum number of occupants that the Liquor License Board posts in each room.

So as not to jeopardize the Club, its members, or others, each of the Club's employees who serve alcoholic beverages have been Smart Serve Certified and are to refuse to serve any person requesting service of alcoholic beverages in apparent violation of the law. It is imperative that the unrestricted judgment and discretion of the Club's staff must govern these situations. Therefore, members must not only respect but observe any employee who refuses to serve a member or guest (even if the member or his or her guest feels aggrieved by that decision) without adverse comment or any breach of the normal decorum we expect and require of the Club's membership.

SUGGESTIONS / COMPLAINTS

Please forward any suggestions, concerns, and accolades to the Member's Advisory Committee or the Director of Golf.

- In Person
- Written letter addressed to the Whitewater Golf Club Members Committee
- Written letter/email addressed to the Whitewater Golf Club Director of Golf

2018 ANNUAL DUES PROGRAMS - Overview

Enhanced Principal	\$3195.00
Corporate Passes (40 x 18 hole passes expiring in the year issued)	\$3195.00
Enhanced Principal Spousal	\$2165.00
Seniors (Must be 65 + years of and have paid Full Initiation Fee)	\$2800.00
Principal Intermediate (24 to 29 years old)	\$2390.00
Principal Intermediate Spousal	\$1840.00
\$500 of the Primary's Yearly Golf Dues are applied to a future owing Initiation	
Junior (18 and Younger, parent or grandparent is a member with paid initiation)	\$ 225.00
Sponsored Junior (18 and Younger, sponsored by a member at the club)	\$ 735.00
Student (19 to 24 student, parent or grandparent is a member with paid initiation)	\$1200.00
Sponsored Student (19 to 24 student, sponsored by a member at the club)	\$1420.00
Intermediate (19 to 24, parent or grandparent is a member with paid initiation)	\$1595.00
Sponsored Intermediate (19 to 24, sponsored by a member at the club)	\$1820.00
Associate Enjoy member privileges; pay green fees when playing	\$ 635.00
Locker Fee (Principle Intermediates, Juniors, Students, Intermediates, & Associates)	\$ 130.00
Bag Storage (Juniors, Students, & Intermediates)	\$ 55.00
GAO Fee (Associates)	\$ 40.00

**Must have a Corporate Initiation in place to choose this membership option.*

RESTRICTIONS TO PLAY

Male	Must be off the full course by 5:30 on Mondays (Ladies' League)
Female	Must be off the full course by 1:45 on Wednesdays (Men's League)

MEMBERSHIP TYPE RESTRICTIONS**Senior Golf Members***

Restricted to after 11:00 A.M. on Weekends & Holidays unless otherwise stated

Student & Intermediate*

Restricted to after 12:00 P.M. on Weekends & Holidays unless otherwise stated

**Restriction is lifted to participate in Golf Events scheduled on weekend or holiday mornings.*

Junior

Restricted to after 12:00 P.M. on Weekends & Holidays unless otherwise playing with a parent / grandparent

Must be off the full course by 1:45 on Wednesdays (Men's League)

Members with restrictions may play in restricted times on payment of green fees.